Cash withdrawals - reminder

Please remember that for withdrawals of cash exceeding PLN 50,000 or equivalent, it is advisable that you notify the Bank two business days in advance of the planned operation, by 3:00 pm.

You can make this notification to a CitiService Consultant or to the branch of the Bank where you plan to make the withdrawal. If the notification is not made the branch may refuse cash withdrawal to the customer.

Paper orders - additional controls

Please be advised that in order to better protect your funds, and to secure the interests of our customers, as of 20 July 2016, the Bank has implemented additional controls for transactions ordered in paper form.

As part of the control process, the Bank may contact you to validate the order.

We are also encouraging you to order bank transfers through CitiDirect, our convenient, secure and efficient electronic banking system. CitiService Consultants will be happy to help you to start using CitiDirect electronic banking services. For technical queries concerning CitiDirect electronic banking, please contact CitiDirect HelpDesk at: 801 34 39 78, +48 (22) 690 15 21.
Below is the list of dates in August and September 2016 on which orders will be processed on the following business day owing to currency holidays (a statutory holiday in the country in question):

### AUGUST
- 01 - CDF, CHF, ISK, JMD, ZMW
- 03 - MKD
- 05 - HRK
- 08 - ZWL
- 09 - SGD, ZAR, ZWL
- 11 - JPY
- 12 - THB
- 15 - ARS, CLP, COP, HRK, INR, KRW, LBP, MUR, PLN, RON, SCR, VEF
- 17 - IDR
- 29 - GBP, PHP
- 30 - PEN, TRY
- 31 - MYR

### SEPTEMBER
- 05 - CAD, MUR, USD
- 06 - BGN
- 07 - BRL
- 08 - MKD
- 12 - AED, ALL, BHD, EGP, IDR, JOD, KWD, LBP, MYR, OMR, PHP, PKR, QAR, SAR, SGD, TND, TRY, UGX
- 13 - AED, BHD, EGP, INR, JOD, KWD, LBP, MAD, OMR, PKR, QAR, SAR, TND, TRY
- 14 - AED, BHD, JOD, KRW, KWD, MAD, OMR, QAR, TRY
- 15 - JOD, KRW, QAR, TWD, TRY
- 16 - CNY, HKD, KRW, MYR, MXN, TWD
- 19 - CLP, JPY
- 22 - BGN, JPY
- 28 - CZK
- 30 - BWP